## Welcome to Pennington Collision!

Thank you for choosing **Dennington Collision!** We need your help. To live up to our promises of having quality work and a great experience for you. Would you please take a moment to tell us about your experience? You may email this to us at your convenience at PenningtonCollision@hotmail.com.

Thank you for choosing Pennington Collision!

Is this your first visit? 
• Yes 
• No

Were you greeted warmly and promptly? 
Query Yes 
No

Date you dropped off vehicle

Date vehicle was finished

About the staff

Please rate the following:

Promptness	Excellent	□ Good	□ Fair	Poor

Courteousness 

Excellent 

Good 
Fair 
Poor

## **About Your Experience**

Quality	Excellent	□ Good	□ Fair	□ Poor
Promptness	Excellent	□ Good	□ Fair	□ Poor

## Overall how would you rate your experience?

□ Highly Satisfied □ Good □ Fair □ Dissatisfied

What would you tell your friends about Pennington Collision?

How did you hear about Pennington Collision? □ From a friend □ Yellow Pages □ Newspaper □ Website □ Advertisement About You (Please Print) Name\_\_\_\_\_ Address Phone \_\_\_\_\_ Email \_\_\_\_\_ Additional Comments